

Destiny Springs Healthcare COVID-19

On March 13, 2020, the United States declared a national emergency in response to the coronavirus disease 2019 (COVID-19) pandemic. At that time, Destiny Springs Healthcare took steps to protect patients, staff and visitors by encouraging all patients, staff and visitors to wear a mask at all times, providing opportunities for frequent hand washing, and educating all on the importance of social distancing. We also adjusted visitation and personal cell phone usage.

While visitation during a COVID-19 pandemic is highly discouraged, Destiny Springs Healthcare recognizes the value in involving patients' support network in the treatment process. Destiny Springs Healthcare placed temporary restrictions on visitation during the COVID-19 pandemic to safeguard patients, staff, and the community.

Patient Visitor Restrictions

- During widespread community transmission of COVID-19, visitor access to Destiny Springs Healthcare will be restricted. Only visitors essential for helping to provide patient care will be allowed.
- Patients with disabilities may designate one support person to visit with them in the hospital. A support person is defined as someone who is legally authorized to make decisions for the individual with disabilities, a family member, a personal care assistant or a disability service provider. Other reasonable accommodations for individuals with disabilities may be approved by the Director of Nursing, provided the accommodations comply with all infection prevention policies.
- Patients under the age of 18 will be allowed one parent and/or guardian to remain in the intake department with the patient.
- No persons under the age of 18 are permitted to visit

Approved Visitors will be required to follow the following:

- Be screened for symptoms prior to visitation occurring; visitors exhibiting symptoms will not be allowed to visit
- Always wear a mask; visitors unwilling to comply with this requirement will not be allowed to visit
- Be asked to practice hand hygiene
- Visit in designated areas only
- Refrain from bringing family members, friends, or children to any visitation

Alternative to in person visitation and cell phone usage

- Patients are encouraged to call friends, family, and support network via telephone during their hospitalization.
- Staff members can arrange for teleconferencing with patients' family, friends, and support network.
- Patients will be allowed to use their own personal cellular devices during designated times to remain connected to his or her family, friends, and support network.